



# Gahanna

## Proclamation

### *National Public Safety Telecommunicators Week*

*April 9-15, 2023*

**WHEREAS:** Public Safety Telecommunicators are the first and most essential contact that our citizens have in critical times when emergency services are needed; and

**WHEREAS:** The safety of our residents, police officers, firefighters and paramedics depends upon the quality and accuracy of information obtained from citizens by Telecommunicators of both the Gahanna Police Department and the Metropolitan Emergency Consortium Communications (MECC) Center; and

**WHEREAS:** 2022 was the first full year of co-located operations for Telecommunicators for the Gahanna Division of Police and MECC 9-1-1, which has resulted in increased operational efficiencies and valuable seconds saved in response time; and

**WHEREAS:** In 2022, the Gahanna Division of Police Communications Technicians handled over 9,296 calls to 9-1-1, and answered more than 21,800 non-emergency calls from citizens; and

**WHEREAS:** Despite the volume of 9-1-1 calls to Gahanna Communications Technicians in 2022, the technicians realized a reduction in response time of 2.1 seconds on average throughout the year; and

**WHEREAS:** MECC Communications Technicians serve the residents of Mifflin, Plain, Jefferson, Truro and Violet Townships, and the City of Whitehall in responding to 9-1-1 calls, answering 18,428 9-1-1 calls in 2022, with an average response time of 3.42 seconds, and assisted over 24,000 non-emergency callers; and

**WHEREAS:** When seconds matter the most and our residents are experiencing their most difficult and vulnerable times, our public safety team is working as efficiently as possible to provide our residents with the aid that they need; and

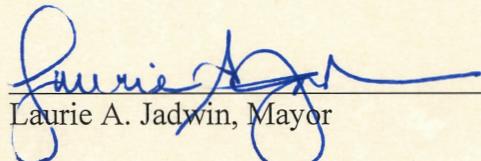
**WHEREAS:** Americans place their trust in Public Safety Telecommunicators every day of the year, and the City of Gahanna expresses its heartfelt appreciation for the dedicated men and women who serve and care for our Gahanna community.

**NOW, THEREFORE**, I, Laurie A. Jadwin, Mayor of the City of Gahanna, Ohio, urge Gahanna citizens to join me in honoring the men and women whose compassion, diligence and professionalism are dedicated to keeping our City and citizens safe through their service as Public Safety Communications Technicians, and do hereby proclaim the week of April 9-15, 2023 as



### **NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK**

**IN WITNESS WHEREOF**, I have hereunto set my hand and caused the Seal of the City of Gahanna, Ohio, to be affixed on this 10<sup>th</sup> day of April in the year of Our Lord, Two Thousand Twenty-Three.



Laurie A. Jadwin, Mayor